INFORMAL REPORT TO CITY COUNCIL MEMBERS

No. 10242

To the Mayor and Members of the City Council

March 5, 2019

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SUBJECT: EXPANDED LIBRARY HOURS

In FY09, the Fort Worth Public Library reduced public service hours by 26% at the Central Library, 38% at East and Southwest Regionals, and 5% at the remaining branches. This was done to compensate for a budget reduction. Aside from a small adjustment in FY14, these reduced hours have remained the same for the past decade.

The current hours, which are not consistent across branches, have been found to be confusing by our patrons. Often, the hours limit opportunities for our citizens to visit, contributing to the library's low use numbers. Half of the branches are closed on Thursdays; the other half on Fridays and open times change daily from location to location. The addition of authorized positions since FY09 gives the library the ability to expand hours with <u>no additional staff and within the</u> authorized budget.

The new Hours will officially begin on Saturday April 6, 2019, with a soft launch on Saturday March 30, 2019. This week was chosen to coincide with National Library Week, whose 2019 theme is Libraries=Strong Communities. The library is adding an additional 114 open hours across the system per week, as well as consistency in opening and closing times. They will be open more evenings during the week, which will help working families, as well as being open Sundays at three locations.

The public awareness campaign will take place March 30-April 6 and will utilize City News, social media (library and city pages), notification inside library locations, Nextdoor, press release, new hours brochure, and more.

The library will expand hours as outlined below:

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Central & Regio	onals		1901	.,		
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
12pm - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 6pm	10am - 6pm	12pm - 6pm
			6	O Hours (additional	20 hours for Region	als and 8 hours for Central)

Branches						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
12pm - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 6pm	10am - 6pm	CLOSED
					54	Hours (additional 14 hours)

BOLD & COOL						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
CLOSED	9am - 5pm	CLOSED				
					40	Hours (no change in hours)

Central & Regional Libraries:

Open 7 days a week (gain of 2 full days a week, including Sundays at Regional Libraries).

Open until 8pm four nights a week: Monday, Tuesday, Wednesday and Thursday

Open a total of 60 hours per week (Gain of 8 hours/week at Central and 20 hours/week at Regionals)

Branch Libraries:

Open 6 days a week (gain of a 1 full day a week).

Closed on Sundays.

Open until 8 pm four nights a week: Monday, Tuesday, Wednesday and Thursday

Open a total of 54 hours per week (Gain of 14 hours/week for all branch libraries except BOLD and COOL)

BOLD & COOL:

Hours remain the same.

The BOLD (Butler Outreach Library Division) and COOL (Cavile Outreach Library Division) satellite locations are used primarily by the residents of Butler and Cavile housing and operate with limited staff. With the closing of Butler occurring sometime in the near future and the redevelopment plans for Cavile ongoing, it does not make sense to change hours at those locations at this time. In addition, the temporary location at Cambridge Court in Las Vegas Trail will have separate hours that closely mirror the hours at the Boys & Girls Club site that's connected to the branch. Expanded hours will impact the other 15 locations including Golden Triangle, which is scheduled to open in 2019.

If you have any questions please contact Manya Shorr, Library Director at (817) 392-7706.

David Cooke City Manager

ISSUED BY THE CITY MANAGER

FORT WORTH, TEXAS